



EUHOFA
INTERNATIONAL ASSOCIATION OF HOTEL SCHOOLS

Minutes of the General Assembly of EUHOFA INTERNATIONAL
Saturday, 17 November 2018
Lausanne, Switzerland

Agenda

1. Opening
 2. Minutes of the GA, November 2017 in Lucca, Italy
 3. Announcements
 4. Initiatives and activities for Euhofa members
 5. General Data Protection Regulation
 6. Member movements
 7. Elections
 8. Finances
 9. EUHOFA International congresses
 10. Miscellaneous
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1. Opening

Opening By Maria Wiesinger President Euhofa International.
Congratulations to Michel Rochat and the organizing team for a wonderful week in Lausanne.

2. Minutes of the GA, November 2017 in Lucca, Italy

There are no comments on the minutes; they are approved

3. Announcements

Honorary member of Euhofa, Mr. Paul Barraud passed away at the age of 97. Mr. Sam Salvisberg explained that Paul was Honorary member of Euhofa since 1993. In 1980 he was appointed Secretary General of Euhofa international. In 1972 Paul was Dean at Lausanne, then proceeded to become one of the Directors at EHL from 1973 to 1986. He retired in 1986. A minutes of silence was held in memoriam of Mr. Paul Barraud.

Maria Wiesinger thanked Secretary General Mrs. Jacqueline van der Zwan and Mrs. Gemma Gieselaar for preparing all the papers for the General assembly and all the work that was done during the year for Euhofa International. Also gratitude towards the Treasurer Mr. Peter Jones. He has worked hard to

prepare the Euhofa survey, member benefits and the financials.

Secretary General Mrs. Jacqueline van der Zwan leads us through the agenda at the GA.

Four Seasons is an official Sponsor to the Lausanne congress and Director Isabelle Charriere Boudart held a presentation. In this presentation she explained how the “guest experience” is leading within the hotels. This interesting presentation can be found on the Euhofa website.

4. Initiatives and activities for Euhofa members

Mr. Peter Jones addresses the outcome of the Euhofa survey.

**More take aways academic program:* The aim is to find out what can we can add/ do for the congress to have more take aways for the schools. Could the Board (or other members) be more involved in the academic program? Take the theme of the congress and see how this could apply to you own school.

**Share/ work with other schools of the same level.* We might want to share things outside the congress. How are we getting this done?

Suggestion is to improve the school profiles, so members can find schools who have a similar profile and these schools will be searchable. The application form can be adjusted to get that information at the start of membership.

**How do we promote your school?* Schools can send in any interesting material about their school. Sharing course materials might be something that we wish to do in the future.

**Trends:* Some members indicated that would like to hear people speak about new trends. Could we invite a trend watcher from time to time to the congresses?

There is an increase of demand in the Industry but some countries experience a decline in students. What kind of answer should education give the Industry?

5. General Data Protection Regulation: is a matter of great concern for a lot of organizations

Mr. Peter Jones has looked into the best policies available. It has been added to the website. He invites people to use it if someone needs it. The email addresses of the members have been removed from the website, but are available if through the secretariat upon request. A photo release form has been introduced.

6. Member movements: See appendix

7. Elections:

Re-election of Board Members: Peter Jones and Paul Mc Vety are reelectable as Board members. The members present, voted unanimously to reelect these two Board members.

Election of new Board Members: Lluís Serra has applied to be member of the Board again. He will represent Spanish area. All members are in favor.

Election and Reelection of auditors: Carel Rink is not reelectable. Marc Raaijmakers was asked. All members are in favor. Werner Schnabl is reelectable as auditor. All members are in favor.

Election of honorary members: Four members are eligible to become Honorary members:

Sam Salvisberg: Currently Sam is Euhofa Ambassador but he has done much more in the past. Sam was Board member from 2001 to 2009. he organized in 2006 the congress. 2006 Heinz Boyler was vice President, Sam became Vice President. Sam is very punctual and structured. Together with his wife Ildy visited all congresses. All in favor for Sam to become Honorary member.

Filiep Defraye from Spermalie Belgium took over from Daniel Denys as secretary general. He was Board member until 2009 and then became President of Euhofa. The school hosted 2 very successful congresses. Sonja Saellaart was congress President at the last congress. Together with his wife Sabine, Filiep attended all congresses. The Board is thankful for his great leadership. All members approve Filiep to be Honorary Member.

Soren Kristiansen Kuhlwein. Is also nominated as Honorary member but unfortunately could not attend. Soren was member since 1997. In 2003 the school hosted a memorable Euhofa congress. Soren was Board member and later became President of Euhofa. Soren worked hard for Euhofa and is well-liked by all. All members voted in favor for Honorary membership.

Harry de Bruijn: Adelaide was Harry's first congress. From 2004 to 2014 Harry was part of the Euhofa Board. He became Treasurer in 2006 and became Secretary general in 2008. The Secretariat was moved from Brugge to The Hague with Gemma Gieselaar to run it. Harry proposed to have the congress in The Hague in 2014 congress. Jacqueline v.d. Zwan became Congress President. Harry showed great Euhofa leadership. Many projects were realized in student and teacher exchanges. It's an example how Euhofa membership make our schools greater. Harry is voted in as Honorary membership.

Speech by Sam Salvisberg: During the 18 years I was able to serve Euhofa. Travel to 18 congresses. Euhofa has been an important family. Sam is including his studies at Lausanne connected to Lausanne for 50 years. Thanks the school and thanks to Euhofa.

Speech by Filiep DeFrave: He was member since 2005. The last congress he attended was in 2016 in Kenya. He was honored to have been President. Euhofa International influenced his professional life in a very positive manner. Visiting schools and colleagues from all over the world. Also the students and teachers profited, they got the chance to travel all over the world. He wishes all the best to the members and Board.

Speech by Harry de Bruijn: Euhofa is a special family. To meet 100 colleagues and talk about Hospitality education it will take you a while to travel all over the world to do that. Being part of Euhofa one

Speech Dr. John Bowen, Honorary member and former President of Euhofa International. He joined Johnson and Wales 45 years ago. He speaks of school leaders who get paid to look into the future, not

to look back. We have to be equipped with everything we can use to be good in our task to improve education for our students. Euhofa International is a wonderful association to be able to that.

8. Finances: We change the system somewhat. Our external accountant prepares our financials accounts in the form of statutory accounts. In 2017-2018 we had a small deficit. We had some exceptional expenses in terms of projects the past year. There is 151.000 Euro's in working capital. Peter Jones explains the profit and losses and the balance sheet and presents the new budget. Operating cost and expenses are steady over the last 7 years.

Internal auditors:

Mr. Werner Schnabl and Mr. Marc Raaijmakers are the internal auditors for Euhofa. They are happy to be able to present a positive report. Euhofa has a new financial policy. It was decided that a financial reserve will be made of 3 years' operating costs. This will be kept under review and will be discussed every few years. Also an agreement of services has been made with ROC Mondriaan for operating the secretarial services and the website. The external Auditor is Maas accountancy. They have checked the invoices and the accountancy as a whole. They have made no observations that are not with International standards. Werner and Marc have made their internal review and find that the results are sound and the financial situation is appropriate for the association. Finances are managed appropriately. They are asking members to discharge the obligation of the Board.

9. EUHOFA International congresses

Presentation of the 58th congress by Nepal

A beautiful presentation about the next congress in Nepal was held by Mr. Khem Lakai.

The first time in the history of EUHOFA International that the congress will be hosted by an Asian country. Mr. Khem Lakai invites us all together with other member hotel schools to get to know the Nepalese hospitality education, experience the Nepalese hospitality, history and heritage.

The theme of the congress is "Sustainable Himalayan Hospitality". The congress Hotel is Hotel Yak and Yeti in Kathmandu. The Steering Committee Members are: Narendra Bajracharya, Chairman/CEO at IST College, Durga Dutta Dhakal Executive Director at NATHM, Samir Thapa, Chairman Silver Mountain School, Ujjwal Satyal, Appointed Secretariat 58th EUHOFA 2019, Nepal. Congress fees: Member - US\$ 1,700 Partner - US\$ 975 Non-member - US\$ 1,900.

Following congresses:

2020: Copenhagen Hospitality College, Copenhagen, Denmark

2021: Centro Superior de Hostelería de Galicia in Santiago de Compostella, Spain

2022: Cape Town Hotel school in Cape Town, South Africa

2023: Bad Gleichenberg, Austria

10. Miscellaneous

Euhofa Ambassador Mr. Sam Salvisberg traveled to Sweden and visited 4 different schools. He then proceeded to travel to Denmark to visit Inger and Soren Kristian Kuhlwein former President of Euhofa

International and visit member school Copenhagen Hospitality College. The school hosted the congress in 2002. Next year the school will organize another Euhofa International congress.

John Lohr held a HOSCO presentation. Hosco is a student and alumni global network to further their careers.

Closing of the Euhofa General Assembly