

Questionnaire of satisfaction - EUHOFA INTERNATIONAL 45th World Congress

Dear participant,

The organizing team from the Ecole hôtelière de Lausanne sincerely hopes that you enjoyed the recent EUHOFA INTERNATIONAL Congress. For the organisation of future EUHOFA INTERNATIONAL congresses and for our own interest, we would be grateful if you could take the time to complete this questionnaire of satisfaction. For improvement, please make comments and remarks!

1. In general, the EUHOFA congress was excellent

- Strongly agree Agree Disagree Strongly disagree

Registration and Organisation

2. The registration process was excellent

- Strongly agree Agree Disagree Strongly disagree

3. Sufficient and relevant information/directions were provided before and during the conference

- Strongly agree Agree Disagree Strongly disagree

4. The welcome was friendly

- Strongly agree Agree Disagree Strongly disagree

5. The organizing team was attentive to my needs/problems, solving them quickly and efficiently

- Strongly agree Agree Disagree Strongly disagree

6. The overall organization of the conference was excellent

- Strongly agree Agree Disagree Strongly disagree

7. Comments and Remarks:

Conference Venue - Ecole hôtelière de Lausanne

The presentation / tour of the school on Wednesday 15 November was interesting:

	Strongly agree	Agree	Disagree	Strongly disagree
8. EHL visit	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
9. Cyberhotel	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
10. Wine tasting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
11. Sewa BEATS (drumming)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

12. The catering and refreshments were excellent

- Strongly agree Agree Disagree Strongly disagree

13. The service was professional and friendly

- Strongly agree Agree Disagree Strongly disagree

14. The conference venue overall met my highest expectations

- Strongly agree Agree Disagree Strongly disagree

15. Comments and remarks:

Academic Day

16. The format of the academic day was excellent (presentations, panel discussions & workshops)

- Strongly agree Agree Disagree Strongly disagree

17. The presentations overall were interesting

- Strongly agree Agree Disagree Strongly disagree

The workshops were interesting and useful:

	Strongly agree	Agree	Disagree	Strongly disagree
18. The panel discussion was interactive and worthwhile	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
19. Teaching in linguistically diverse environment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
20. Teaching in a culturally diverse environment and teaching cultural diversity	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
21. Managing cultural diversity in the admissions process	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
22. Campus life in a culturally diverse environment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

23. The posters were interesting

- Strongly agree Agree Disagree Strongly disagree

24. Comments and remarks:

Accommodation - Beau Rivage Palace

25. The hotel overall was excellent

- Strongly agree Agree Disagree Strongly disagree

26. The rooms met my highest expectations

- Strongly agree Agree Disagree Strongly disagree

27. The welcome reception / get-together was excellent

- Strongly agree Agree Disagree Strongly disagree

28. The Gala dinner was excellent

- Strongly agree Agree Disagree Strongly disagree

29. Comments and Remarks:

Visits and Activities

30. The social programme overall was excellent (excursions, timing, transport)

- Strongly agree Agree Disagree Strongly disagree

31. The official conference opening was interesting (Olympic Museum)

- Strongly agree Agree Disagree Strongly disagree

32. The concert at the Lausanne cathedral was very pleasant

- Strongly agree Agree Disagree Strongly disagree

33. The Swiss Folk Evening was excellent (Gruyères)

- Strongly agree Agree Disagree Strongly disagree

34. The International Day was excellent (United Nations & Ecole hôtelière de Genève)

- Strongly agree Agree Disagree Strongly disagree

35. Comments and Remarks:

Companions Programme

36. The guided visit to Lausanne was excellent

- Strongly agree Agree Disagree Strongly disagree

37. The Spa "5 Mondes" was excellent

- Strongly agree Agree Disagree Strongly disagree

38. The visit to the Alimentarium Food Museum was interesting

- Strongly agree Agree Disagree Strongly disagree

39. The visit to the Music Box Museum was excellent

- Strongly agree Agree Disagree Strongly disagree

40. Comments and Remarks:

41. Overall impressions/suggestions for future events...

42. Date de saisie
